



RECEIVED  
Please forward promptly to your telecom manager

2003 OCT 19 11:11 AM

T.R.A. DOCKET ROOM

MCIMetro Access Transmission Services LLC  
MCI WorldCom Communications, Inc.  
Brooks Fiber Communications of Tennessee, Inc.  
Metropolitan Fiber Systems of Tennessee, Inc.  
20855 Stone Oak Parkway  
San Antonio TX 78258

Month Day, 2003

<Customer Name>  
<Contact Name>  
<Address>  
<City State Zip>

Dear Valued Local Service Customer:

As part of our ongoing initiative to streamline and simplify the way we do business with our customers, we will be changing the corporate entity under which we provide local phone service. Whether you currently receive local service from MCIMetro Access Transmission Services LLC ("MCI Metro") or an affiliate (i.e., Brooks Fiber Communications of Tennessee, Inc. or Metropolitan Fiber Systems of Tennessee, Inc. (MFS)), your service will now be provided by MCI Metro under the terms of your existing contract, which will be transferred to MCI Metro effective <INSERT DATE - TBD>.

This change will not result in any additional charges to you and will not affect the quality, features, rates, billing, terms or any other aspect of your local phone service. It simply consolidates into a single entity the various corporate entities under which we currently tariff and provide local service. After <INSERT DATE - TBD>, any communications regarding your local phone service, past or present, should be directed to MCI Metro.

If any increase in your rates should occur within 90 days of the date this change becomes effective, MCI Metro will notify you at least 30 days in advance. Subsequent changes will be reflected in the MCI Metro's Tennessee tariffs.

Reference to your current local service provider name may be found on the first page of your invoice. Should you have questions, please feel free to call Customer Service at 800 749-9600.

This change will take place regardless of whether you have a preferred carrier freeze on your service. Any existing freeze will be lifted to effect this change, and if you wish to reestablish the freeze you will need to contact MCI Metro at the above toll-free number.

As always, you have the right to receive local phone service from any carrier you choose, subject to the terms of any existing contract commitment.

MCI provides innovative communications solutions for more than 20 million residential and business customers around the world, including two-thirds of the Fortune® 1000. In addition to local operations in 65 countries, we have more than 130 data centers in 22 countries, and more than 4,500 Points of Presence worldwide. We offer Frame Relay service in 72 countries, ATM service in 21 countries, and Internet access in more than 2,800 cities across six continents. We are pleased to provide telecommunications services to your business as well. Thank you for being a valued customer.

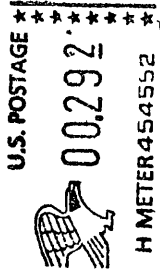
Sincerely,

MCIMetro Access Transmission Services LLC  
MCI WorldCom Communications, Inc.  
Brooks Fiber Communications of Tennessee, Inc.  
Metropolitan Fiber Systems of Tennessee, Inc.



*Return  
Service  
Requested*

PRINTED  
FIRST CLASS



MCI Metro Access Transmission Services LLC  
MCI WorldCom Communications, Inc.  
Brooks Fiber Communications of Tennessee, Inc.  
Metropolitan Fiber Systems of Tennessee, Inc.  
20855 Stone Oak Parkway

<Customer Name>  
<Contact Name>  
<Address>  
<City State Zip>

642443

